Tripura University
A central University

2024-2025
Parents Feedback Report

Feedback Report by
IQAC

Internal Quality Assurance Cell

Shaon Ray Chaudhuri

Director
IQAC, Tripura University
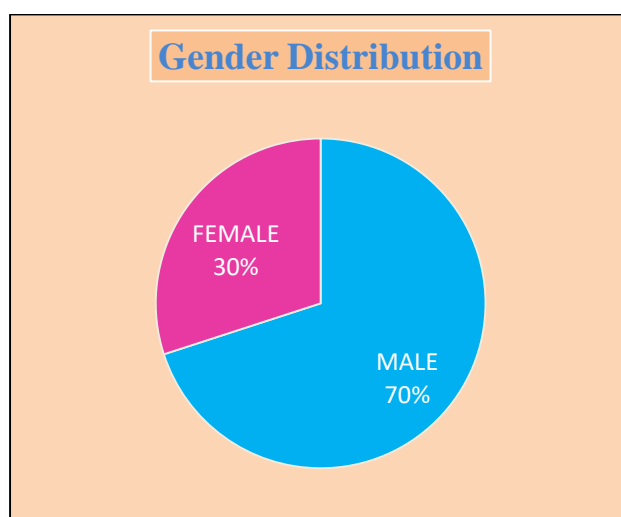Agartala-799022, Tripura.

11/12/2025

कुलपति / Vice-Chancellor
त्रिपुरा विश्वविद्यालय / Tripura University.

Parents are important stakeholders whose feedback helps the university improve its perception among stakeholders. Each year, their views are collected to assess satisfaction with teaching quality, administration, communication, and student welfare. The University values these insights to identify strengths and areas for improvement.
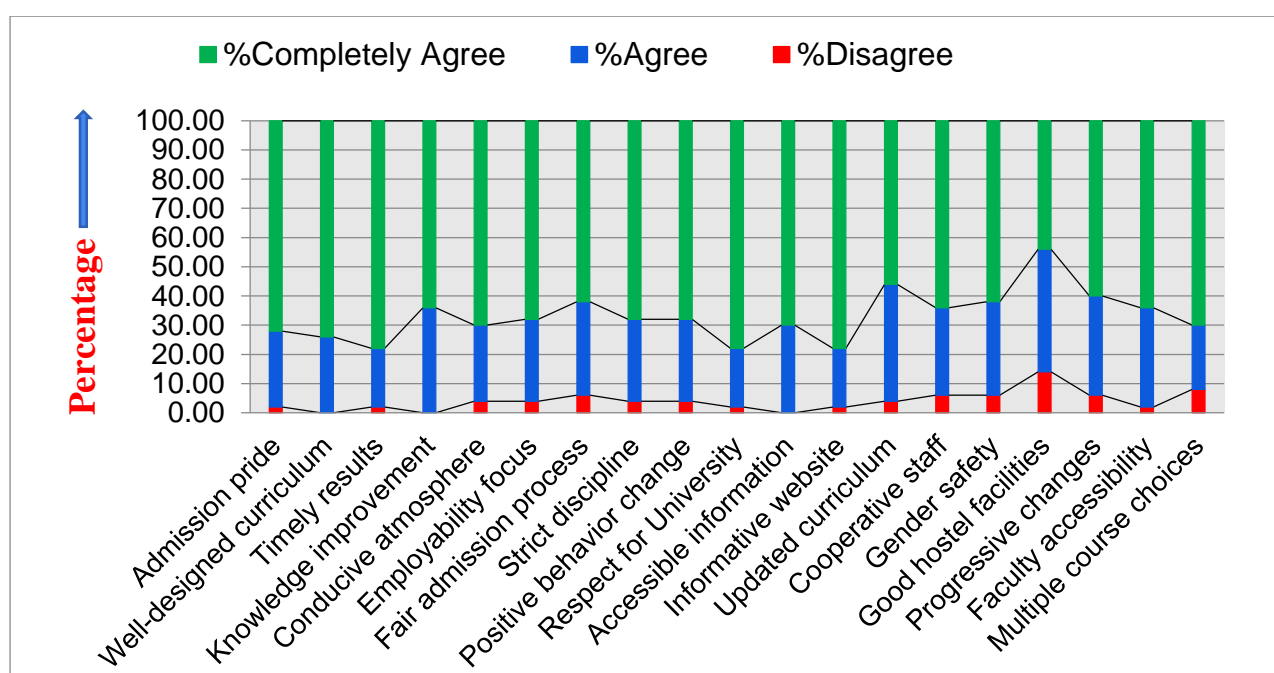
The feedback collected from parents is carefully compiled, analyzed, and presented graphically to support continuous enhancement of the institution's performance. IQAC expresses its sincere appreciation to all parents for their active participation in this process. Their thoughtful and honest feedback continues to guide the University in sustaining excellence and nurturing a supportive and enriching academic environment for their children.

Feedback Analysis:

Participants Profile: No. of participants in the survey: 50

The graphical representation (in percentage) of the response to the questionnaire:

Highlights:
- ➢ Strongest Indicators: Curriculum quality, timely exams, website information, respect for University.
- ➢ Moderate Indicators: Admission fairness, cooperative staff, gender safety.
- ➢ Weakest Indicator: Hostel facilities.
- ➢ The responses highlight strong satisfaction in curriculum design, timely examination results, faculty–student interaction, discipline, and respect for the institution. Areas requiring attention include hostel facilities, incorporation of recent curricular changes, and ensuring more cooperative staff services.
- ➢ Overall, parents expressed confidence in Tripura University's role in shaping their ward's academic and personal growth.

Admission & Institutional Trust

	Opinion of Parents	average out of 5
	Getting admission in the University for my ward is a matter of pride for me	4.5
	The admission process in the University is fair, transparent and smooth	4.3
	I have great respect for Tripura University	4.6
	The University information is accessible to all	4.5
	Tripura University website is very informative and regularly updated	4.6

Observation: Parents show strong trust and respect for the University, appreciating transparent processes and effective communication.

Curriculum & Learning Experience

	Opinion of Parents	average out of 5
	The curriculum of the course is well designed and promote learning experience of the students	4.6
	Employability is one of the cardinal principles of curriculum designs	4.4
	The curriculum incorporates recent changes in the area	4.2
	The university allows numerous choices for skill and elective courses	4.4

Observation: The curriculum is highly valued, though more industry-relevant updates and expanded electives are needed.

Academic Process & Student Progress

	Opinion of Parents	Average (out of 5)
	Examination results are declared timely	4.6
	My ward is improving his/her knowledge base through interaction with Professors of the University	4.4
	The atmosphere in the University is conducive for learning.	4.4
	There is a positive change in the behavior of my ward after joining the University	4.4

	I do get access to the faculty members to discuss about issues pertaining to the wellbeing of my ward	4.4

Observation: Parents are satisfied with academic processes and faculty support, acknowledging positive student growth.

Campus Discipline & Safety

	Opinion of Parents	average out of 5
	The discipline in the University is strict	4.4
	Gender safety is adequately addressed	4.3

Observation: Discipline and safety are appreciated.

Facilities & Support Systems

	Opinion of Parents	average out of 5
	The University Employees are Cooperative	4.3
	Hostel facilities are good and available when needed	3.8
	The changes introduced in the University in recent years are progressive	4.2

Observation: Parents appreciate employees support and acknowledge positive reforms; while facilities require attention, especially hostel infrastructure.

The Parents' Feedback indicates high levels of trust and respect for Tripura University. Parents appreciate the quality of education, curriculum design, timely academic processes, and faculty support. However, attention is required on hostel facilities, incorporation of recent curricular trends, and strengthening cooperative staff services.

By addressing these areas, Tripura University can further reinforce its position as a preferred destination for higher education and ensure satisfaction among all stakeholders.

1. QUESTIONNAIRE:

Personal Information (Confidential data)

Email: Name of Parent:
D.O.B: Gender:
Education: Occupation:
Name of Son/Daughter: Name of the Dept. Admitted:

Sl No.	Questions	Completely Agree	Ag ree	Disag ree
1	Getting admission in the University for my ward is a matter of pride for me			
2	The curriculum of the course is well designed and promote learning experience of the students			
3	Examination results are declared timely			
4	My ward is improving his/her knowledge base through interaction with Professors of the University			
5	The atmosphere in the University is conducive for learning.			
6	Employability is one of the cardinal principles of curriculum designs			
7	The admission process in the University is fair, transparent and smooth			
8	The discipline in the University is strict			
9	There is a positive change in the behavior of my ward after joining the University			
10	I have great respect for Tripura University			
11	The University information is accessible to all			
12	Tripura University website is very informative and regularly updated			
13	The curriculum incorporates recent changes in the area			
14	The University Employees are Cooperative			
15	Gender safety is adequately addressed			
16	Hostel facilities are good and available when needed			
17	The changes introduced in the University in recent years are progressive			
18	I do get access to the faculty members to discuss about issues pertaining to the wellbeing of my ward			
19	The university allows numerous choices for skill and elective courses			

Suggestions for further improvement (if any):

SUGGESTIONS FOR FURTHER IMPROVEMENT:

1. There should be phonetics labs or language labs in the Department. Workshops and Conferences/Seminars should be conducted regularly.
2. Faculty strengths should be increased.
3. More effort to improve NIRF ranking.
4. Extramural tournament competition and outer state tour should be organized.
5. Ph. D research seat should be increased.
6. Need to clean the campus areas.
7. More courses should be introduced in the future.
8. Students seats need to be increased.
9. More elective papers need to be offered.
10. Lab facilities for the department should be updated with a focus on interdisciplinary collaboration, flexible workspace design, and advanced safety protocols to meet evolving research needs.
11. Rules are good, make more for students.