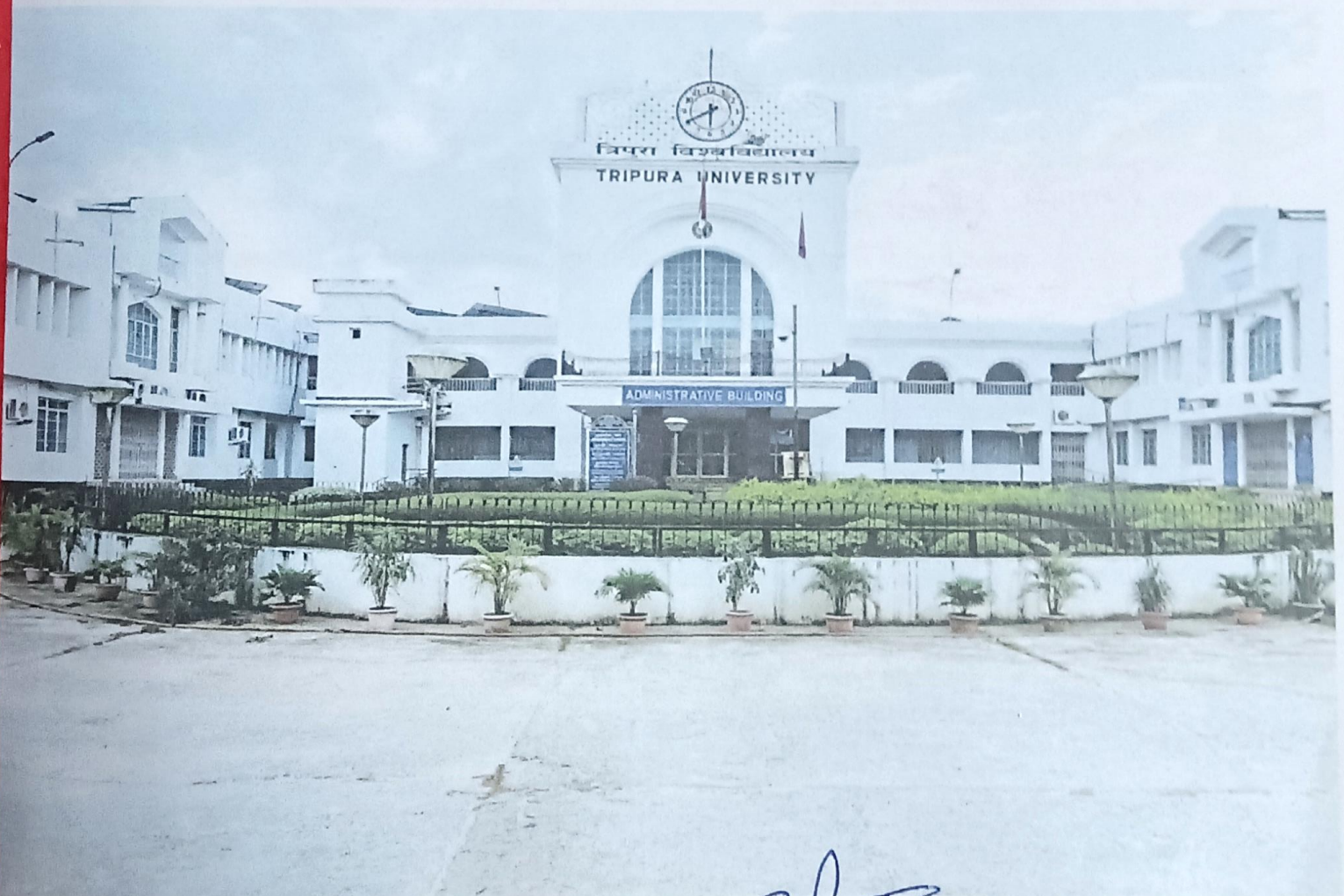


Parents Feedback

2023-2024

Tripura University



Shaon Roy Chaudhuri
29/11/25



Parents Feedback

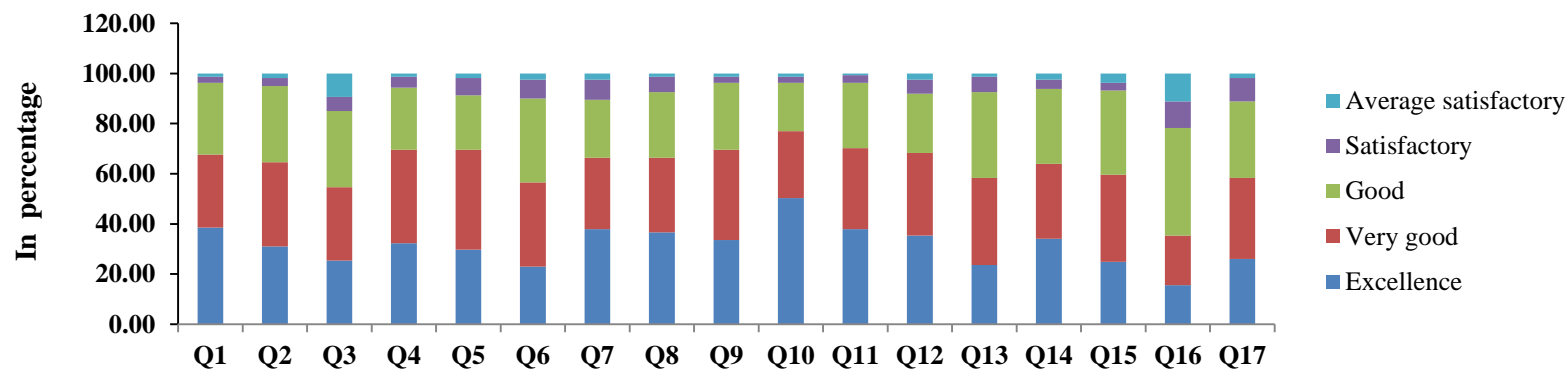
2023-2024

Tripura University



The students are the pivotal point of a University system. It is for their overall development and academic training that the university works tirelessly, with the teachers directly interacting with the students; the supporting staff, examination section, and the administration facilitating this process by making the overall journey from admission to passing out smooth and effective for the students. For smooth functioning of the entire system, each segment has to be allowed to work with reasonable comfort with an idea about the assessment of their performance at the institution. While student's performance is assessed during examinations, the performance of the teachers and the staff in terms of the perspective of the students, alumni and parents are assessed through their feedback which is collected online each year. It is essential to create a general awareness among the community about the university functioning and attempts to strengthening its teaching learning activity. In this context it is also pertinent to obtain the feedback from the related community (alumni and parents of the students) about the University. In that process, feedback is collected from all stakeholders namely students, alumni, parents, faculty and administrative staff about their perception about the University functioning. In order to strength the University system further and ensure satisfaction of all the stakeholders it is essential to not only obtain their feedback, but to analyze them carefully and ensure adequate measures to reduce the weaknesses and threats while converting the opportunities into strength.

The feedbacks received from the parents about their perception of Tripura University were collated, analyzed and the data were represented graphically (in percentage) as shown below.



| S.No | Questions | Excellent | Very Good | Good | Satisfactory | Average Satisfactory |
|------|---|-----------|-----------|----------|--------------|----------------------|
| Q1 | Getting admission in the University for my ward is a matter of pride for me | 38.50932 | 29.19255 | 28.57143 | 2.484472 | 1.242236025 |
| Q2 | The curriculum of the course is well designed and promotes learning experience of the students | 31.0559 | 33.54037 | 30.43478 | 3.10559 | 1.863354037 |
| Q3 | Examination results are declared timely | 25.46584 | 29.19255 | 30.43478 | 5.590062 | 9.316770186 |
| Q4 | My ward is improving his/her knowledge base through interaction with Professors of the University | 32.29814 | 37.26708 | 24.84472 | 4.347826 | 1.242236025 |
| Q5 | The atmosphere in the University is conducive for learning | 29.81366 | 39.75155 | 21.73913 | 6.832298 | 1.863354037 |
| Q6 | Employability is one of the cardinal principles for curriculum designs | 22.98137 | 33.54037 | 33.54037 | 7.453416 | 2.48447205 |
| Q7 | The admission process in the University is fair, transparent and smooth | 37.8882 | 28.57143 | 22.98137 | 8.074534 | 2.48447205 |
| Q8 | The discipline in the University is strict | 36.64596 | 29.81366 | 26.08696 | 6.21118 | 1.242236025 |
| Q9 | There is a positive change in the behaviour of my ward after joining the University | 33.54037 | 36.02484 | 26.70807 | 2.484472 | 1.242236025 |
| Q10 | I have great respect for Tripura University | 50.31056 | 26.70807 | 19.25466 | 2.484472 | 1.242236025 |
| Q11 | The University information is accessible to all | 37.8882 | 32.29814 | 26.08696 | 3.10559 | 0.621118012 |
| Q12 | Tripura University website is very informative and regularly updated | 35.40373 | 32.91925 | 23.60248 | 5.590062 | 2.48447205 |
| Q13 | The curriculum incorporates recent changes in the area | 23.60248 | 34.78261 | 34.16149 | 6.21118 | 1.242236025 |

| | | | | | | |
|-----|--|----------|----------|----------|----------|-------------|
| Q14 | The University employees are cooperative | 34.16149 | 29.81366 | 29.81366 | 3.726708 | 2.48447205 |
| Q15 | Gender satisfy placement | 24.84472 | 34.78261 | 33.54037 | 3.10559 | 3.726708075 |
| Q16 | Hostel facilities are good and available when needed | 15.52795 | 19.87578 | 42.85714 | 10.55901 | 11.18012422 |
| Q17 | The changes introduced in the University in recent years are progressive | 26.08696 | 32.29814 | 30.43478 | 9.31677 | 1.863354037 |

Observation of the Parents

1. It is the best university with good infrastructure.
2. My ward is studying well.
3. Canteen facility needs improvement.
4. More books required in library in addition to the Wi-Fi connection.
5. Wi-Fi connection not equally in all departments.

Suggestions for further improvement received from the parents

1. The result needs to be declared in time.
2. Library timing should be extended further.
3. Hostel capacity, facility and specially food facility should be improved.
4. University bus facility should be provided for students.
5. Fee payment should be both online and offline.
6. Need more experienced, enthusiastic, student friendly, punctual teachers for better quality education.
7. Convocation should be organized on a regular timely manner.
8. The University landscaping should be further improved.
9. Syllabus should be reduced in master courses.
10. Syllabus should increase employability of student.
11. Increase fellowship and financial aid for students.
12. Expand research opportunity, professional development opportunity with technology integration.
13. Expand space and scope for extracurricular activity.
14. Expand and renovate sports facility (outdoor and indoor).
15. More specializations should be offered.

16. UGC NET, TGT & PGT classes should be started.
17. University team should be sent for more games & sports.
18. More excursion team should be sent (every 3-4months).
19. More placement opportunity & job related interviews should be conducted for the students.
20. More programs should be conducted on a weekly basis.
21. Students should be given more time for studies, with focus on their theory part rather than the practical. Special theory interactive classes for the students should be arranged every month.
22. Priority should be given to local students during admission.

The overall assessment is encouraging. These suggestions will be placed before the appropriate body and relevant measures will be taken to further improve and we shall work towards it.

Action Taken

The observations of the parents towards the activities of the university is encouraging. The canteen facility can be improved. More books are being procured while the Wi-Fi facility is provided by the UGC and not under the control of the University.

1. We are trying our best for timely declaration of the results.
2. The library timing has already been extended. On reviewing the demand, it can be extended further.
3. Hostel capacity will be improved shortly.
4. University bus facility to students should be provided inside the campus.
5. Fee payment is made through online mode only as per the national mandate.
6. University has hired both fresh as well as experienced, enthusiastic, student friendly, punctual teachers. 40 faculties have already joined in 2023-2024 and further recruitment is continuing.
7. In the beginning it was not regular, but in the previous year two convocations were organized to clear the backlog. The subsequent convocations will be held in a regular basis,
8. The University landscaping has improved and in future it will further improve.
9. Syllabus reduction and designing is not under our jurisdiction, as it is specified by NEP2020.
10. Yes, we have tried our best to incorporate more job oriented courses with additional skill courses introduced in the current year.
11. Increase in fellowships and financial aid for students is not under our jurisdiction as it is provided by Government.
12. Expansion of research opportunities and professional development along with technology enhancement is ongoing.
13. University has limited opportunities of expansion in terms of space for extracurricular activities still we are striving for the best.
14. Expansion and renovation of existing sports facilities is taking place. An outdoor gymnasium has also been setup.
15. More specializations have been offered and the process of offering new specializations will continue.
16. UGC NET, TGT are operating for the reserved category students. Some Departments are also offering such coaching classes for the students unofficially for their students benefit.
17. The university team is participating in some sports activities and securing position at the National level.
18. Excursion is conducted by certain departments, more such activities will be planned for the student benefit.
19. University is trying its best for enhancing the placement opportunity with a dedicated Office, placement officer and team.
20. University is looking into the matter to ensure proper balance between teaching and other activities.
21. In most of the departments the theory classes are taken with proper care.
22. Since it is a Central University, no such provision is there.

Prof Debabrata Mitra
Former Vice Chancellor Dakshin Dinajpur University
Faculty, Department of Management, North Bengal University

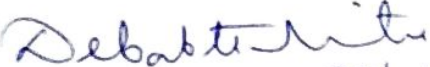
Prof Binod Chandra Tripathy
Former Director IQAC, TU
Faculty Department of Mathematics, TU

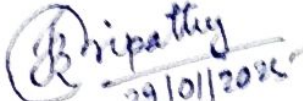
Prof Shaon Ray Chaudhuri
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Faculty Department of Microbiology, TU

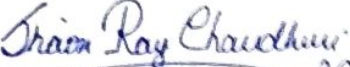
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