FEEDBACK FROM

ADMINISTRATIVE STAFFS 2020-21



INTERNAL QUALITY ASSURANCE CELL TRIPURA UNIVERSITY

(A Central University)
Suryamaninagar, West Tripura,
Agartala, Pin-799022,
Tripura, India

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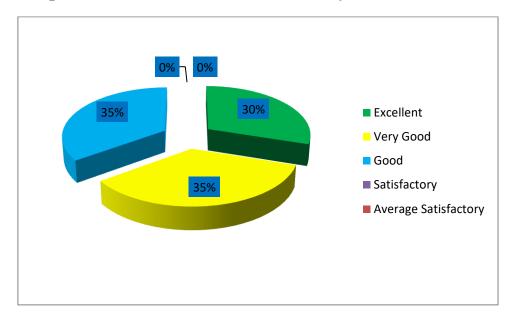
प्रो० गंगा प्रसाद प्रसाई
Prof. Ganga Prasad Prasain
कुलपति / Vice-Chancellor
त्रिपुरा विश्वविद्यालय

(Dr. Deepak Sharma)
Registrar
Tripura University

Administrative Staffs' Response: No of responses 20

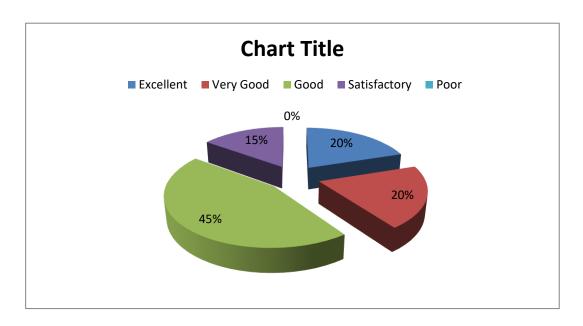
Sl. No.	Question	Excellent	Very Good	Good	Satisfactory	Average Satisfactory
1	Administrative procedures followed in the University are effective.	6	7	7	0	0
2	The work distribution is fair.	4	4	9	3	0
3	The workload is reasonable.	4	7	5	3	1
4	The placement of the Employees is as per the	2	8	8	2	0
	job requirements:					
5	The raining programmes organized by the University are helpful.	7	7	2	4	0
6	The promotion policies of the University are encouraging.	3	4	6	5	2
7	The infrastructure facilities are supporting the work environment	6	7	2	4	1
8	The employees are having clear understanding of their roles and responsibilities.	5	6	7	2	0
9	The superior subordinate Relationships are cordial.	8	5	4	2	1
10	Workplace is gender friendly	11	5	3	1	0
11	Employees have the opportunity to contribute to the process of development.	6	7	3	4	0
12	The employee grievances are settled timely.	6	5	7	2	0
13	The University provides opportunities and supports to the Staff.	3	7	7	3	0

Administrative procedures followed in the University are effective



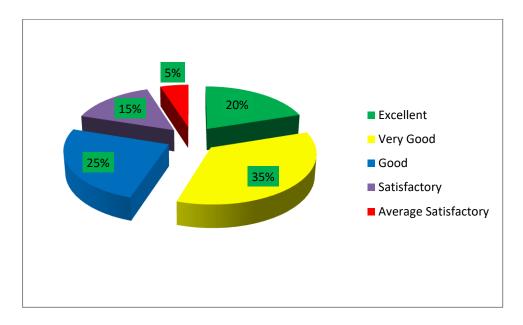
79% administrative staffs (30%: Excellent, 35%: Very good and 35%: Good) agree that the administrative procedures followed in the University are effective.

The work distribution is fair



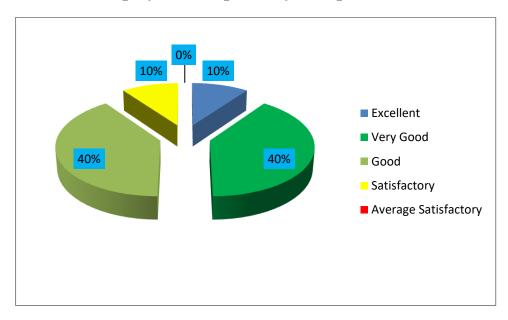
85% administrative staffs (20%: Excellent, 20%: Very good and 45%: Good) agree that the work distribution is fair in the University.

The workload is reasonable



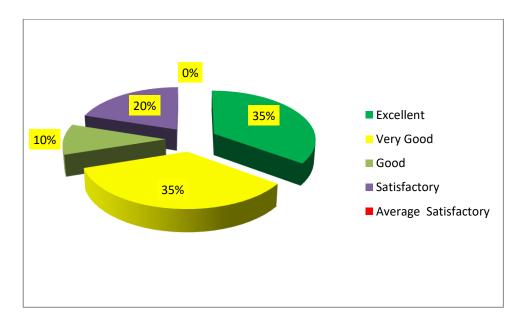
80% administrative staffs (20%: Excellent, 35%: Very good and 25%: Good) agree that the workload is reasonable.

The placement of the Employees is as per the job requirements



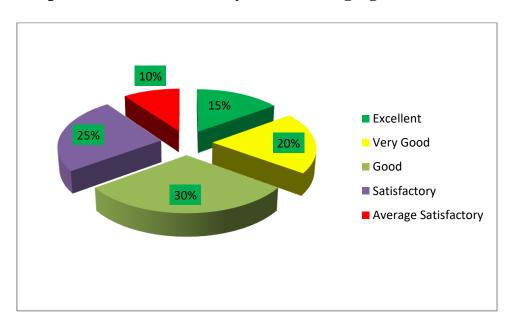
90% administrative staffs (10%: Excellent, 40%: Very good and 40%: Good) agree that the placement of the employees is as per the job requirements.

The training programs organized by the University are helpful



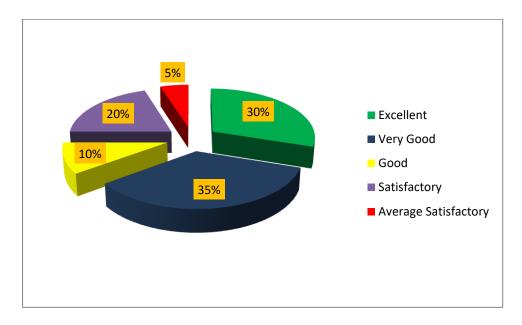
80% administrative staffs (35%: Excellent, 35%: Very good and 10%: Good) agree that the training programmes organized by the university are helpful.

The promotion policies of the University are encouraging



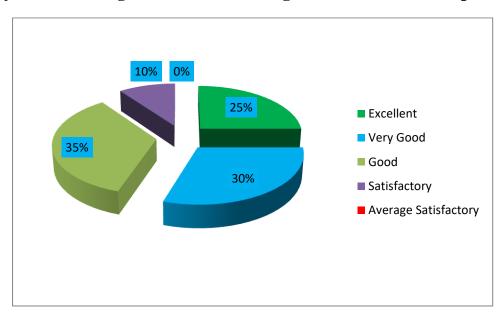
65% administrative staffs (15%: Excellent, 20%: Very good and 30%: Good) agree that the promotion policies of the University are encouraging and have to revised.

The infrastructure facilities are supporting the work environment



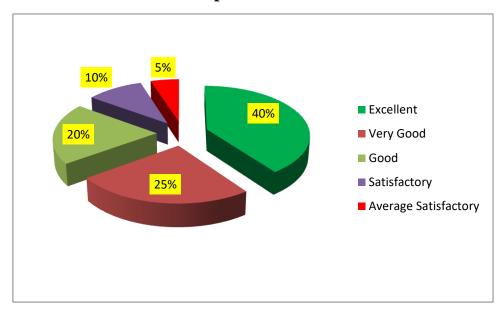
85% administrative staffs (20%: Excellent, 20%: Very good and 45%: Good) agree that the infrastructure facilities are supporting the work environment.

The employees are having clear understanding of their roles and responsibilities



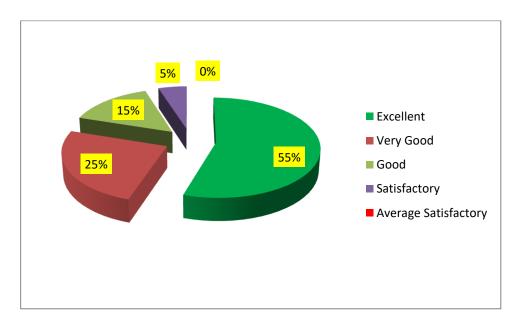
90% administrative staffs (25%: Excellent, 30%: Very good and 35%: Good) agree that the employees have the clear understanding of their roles and responsibilities.

The superior-subordinate relationships are cordial



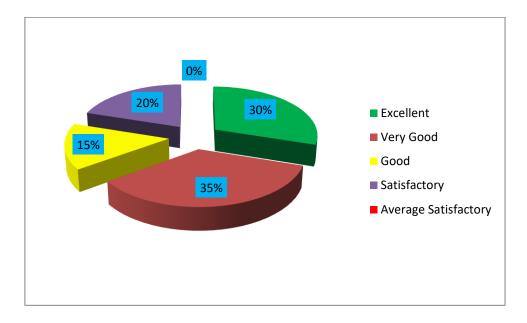
85% administrative staffs (40%: Excellent, 25%: Very good and 20%: Good) agree that the superior-subordinate relationships are cordial.

Workplace is gender friendly



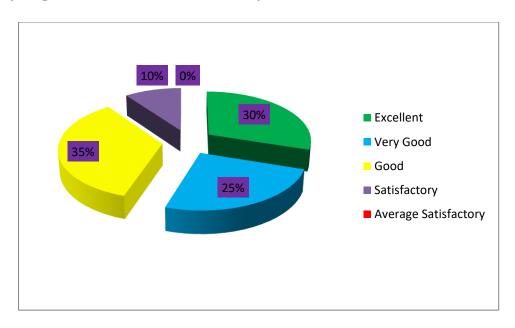
95% administrative staffs (55%: Excellent, 25%: Very good and 15%: Good) agree that the workplace is gender friendly.

Employees have the opportunity to contribute to the process of development



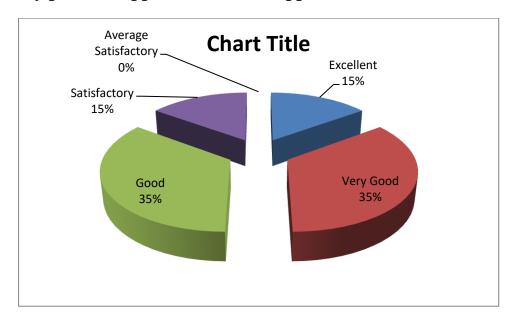
80% administrative staffs (30%: Excellent, 35%: Very good and 15%: Good) agree that the employees have the opportunity to contribute to the process of development.

The employee grievances are settled timely



90% administrative staffs (30%: Excellent, 25%: Very good and 35%: Good) agree that the employee grievances are settled timely.

The University provides opportunities and supports to the Staff



85% administrative staffs (15%: Excellent, 35%: Very good and 35%: Good) agree that the University provides opportunities and support to the staff.

Major Suggestions

- Distribute the work according to the experience should be revised,
- Recruitment of more non-teaching staffs.
- Work load may be more equally distributed recognition of those employees who work hard, sincerely and with full dedication for the development of the university.
- Training program may be initiated specially for the technical staff for betterment of modern tools and techniques. Superior-subordinate relationship may be improved more.
- Regular health check-up of food handlers in University canteen.