4/7/2021

https://www.ugc.ac.in/grievance/grievanceview.aspx?eid=GRIEVANCE-STU-2018-13119-2



UNIVERSITY GRANTS COMMISSION GRIEVANCE FULL DETAILS

-Student Profile-

Student ID : GRIEVANCE-STU-2018-13119 Full Name : SOURAV DAS Caste Category : GEN

Gender : Male

Date of Birth : 01.01.1999

Area : Tripura-Bishalgarh-799100 Email : JYPAGARTALA@GMAIL.COM Contact : , (M)8837245780

-Grievance Details-

Grievance ID : GRIEVANCE-STU-2018-13119-2 Open

View Attachment

Grievance Pertains to : University

College/University/Institute

Nature of Grievance : Unfair evaluation

practices

Grievance Description : With due respect, I sourav Das appeared in the examination of NEE III from Tripura University, would like to inform you that when the official result of the examination was declared that time my name was there in the selected list but when second time the result shown on the website my name was not there. I didn`t understand what had happened.Why there is a discrimination with me.Why the authority is not concerned about this matter. Therefore it is my kind request you to solve the matter. Sir it is my career, and I have lost my hope.I don't know now what can I do?

Have you earlier lodged the grievance to the above No organisation/institutions on the same subject? : Date of Grievance : 05-05-2018 10:51:29

> Dr. Deepakshar Registrar Registrar Tripura University

centrofied fl Prof. CHINMOY RO Controller of Examinations Tripura University.

https://www.ugc.ac.in/grievance/grievanceview.aspx?eid=GRIEVANCE-STU-2018-13119-1



UNIVERSITY GRANTS COMMISSION GRIEVANCE FULL DETAILS

-Student Profile-

## Student ID : GRIEVANCE-STU-2018-13119

Full Name : SOURAV DAS Caste Category : GEN Gender : Male

Date of Birth : 01.01.1999

Area : Tripura-Bishalgarh-799100 Email : JYPAGARTALA@GMAIL.COM Contact : , (M)8837245780

-Grievance Details-

	Grievance ID :	GRIEVANCE-STU-2018- <u>View Attachment</u> 13119-1 Open
	Grievance Pertains to :	University
	College/University/Institute Name:	Tripura University-Tripura
	Nature of Grievance :	Unfair evaluation practices
	Grievance Description :	With due respect, I sourav Das appeared in the examination of NNE III from Tripura University, would like to inform you that when the official result of the examination was declared that time my name was there in the selected list but when second time the result shown on the website my name was not there. I didn't understand what had happened.Why there is a discrimination with me.Why the authority is not concerned about this matter. Therefore it is my kind request you to solve the matter.Sir it is my career, and I have lost my hope.I don't know now what can I do?
and a second	Have you earlier lodged the grievance to the above organisation/institutions on the same subject? :	
	Date of Grievance :	05-05-2018 10:48:50



Cartified Mon 2011 (Prot. CHINMOY ROY) (rrot. Uninnut rut) Controller of Examinations (1)

Tripura University.

त्रिपुरा विश्वविद्यालय Ti IPURA UNIVERSITY	o'c	201	फोन Phone	:	(0381) 237 4801 237 4803 237 5355
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We			फैक्स Fax	:	(0381) 237 4802 237 4804
Suivamaninagar, Agartala, Tripura, INDIA Met Pin = 799022			e-mail website	: :	<u>tuoffice@tripurauniv.in</u> www.tripurauniv.in

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### The Registrar (i/c), Tripura University

Sub: Grievance of Pratyusha Paul-regarding.

Ref: Registration No : PMOPG/E/2017/0188728 Complainant's Name : Pratyusha Paul

Sir.

The technical snag in the software having its reflection in the result processing of the  $1^{st}$  Semester, B. Se. (1) result in the year 2017 has been addressed long back.

Accordingly, the grievances of all the students were addressed by Tripura University and the issue was also resolved. This very grievance dates back to 2017 and same has been addressed too.

This is for your information and doing the needful.

Thanking you,

Yours faithfully.

(Prof. K. N. Jena) Controller of Examinations, Tripura University

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Control Control (Fret. CHINMOY ROY) Controller of Examinations (Uo) Tripura University.

Dated: 26.12.2018

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12/26/2018

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# **Grievance** Details

Registration Number Registration Date Complainant's Name Grievance Category Letter No & Date Client Status Address	<ul> <li>PMOPG/E/2017/0188728</li> <li>02 Apr 2017</li> <li>Pratyusha Paul</li> <li>State Government(Miscellaneous) - Others</li> <li>,4/2/2017 12:00:00 AM</li> <li>General Public</li> <li>Dharmanagar,</li> <li>-799250</li> </ul>
State/UT	: Tripura
District	: North Tripura
Contact No.	: ,9612553190
E-mail ID	: ptusa1997@gmail.com
Grievance Description :	

We the students of 2nd sem (B. Sc) Of a Govt Degree college of Tripura under Tripura University would like to tell you that, we r facing serious issues regarding the university paper evaluation the marks they have given in our 1st sem exam 2016.Sir,the students of all over Tripura got betrayed by Tripura university, we do much of hard work just to make our life as well as our country developed, but such kind of injustice to us make our life hell (=),the university has given our results many times in the last week, but without any use every time just after few hours of publishing the result they close the link of result in their website, bcz they r also confused about the result and till now they didn't corrected their mistake and kept the Wrong SGPA in our Marksheet.Not only university result, it is very bitter truth that the education system of Tripura fully undergoes in politics.it will be kind enough if u plz pay a look on this matter ans save our life and future. You are our last hope. Yours faithfully 2nd semester (B. Sc) students. Tripura.



# **Grievance** Details

<b>Registration Number</b>	: PMOPG/E/2017/0188728
Registration Date	: 02 Apr 2017
Complainant's Name	: Pratyusha Paul
Grievance Category	: State Government(Miscellaneous) - Others
Letter No & Date	: ,4/2/2017 12:00:00 AM
Client Status	: General Public
Address	: Dharmanagar,
	-799250
State/UT	: Tripura
District	: North Tripura
Contact No.	: ,9612553190
E-mail ID	: ptusa1997@gmail.com
Grievance Description :	

We the students of 2nd sem (B. Sc) Of a Govt Degree college of Tripura under Tripura University would like to tell you that, we r facing serious issues regarding the university paper evaluation the marks they have given in our 1st sem exam 2016.Sir, the students of all over Impura got betraved by Impura university, we do much of hard work just to make our life as well as our country developed, but such kind of injustice to us make our life hell (=), the university has given our results many times in the last week, but without any use every time just after few hours of publishing the result they close the link of result in their website, bez they r also confused about the result and till now they didn't corrected their mistake and kept the Wrong SGPA in our Marksheet. Not only university result at is very buter truth that the education system of Tripura fully undergoes in polities it will be kind enough if u plz pay a look on this matter and save our life and future. You are our last hope. Yours faithfully 2nd semester (B. Se) students. Tripura.

Cartifiel Cartifiel Controller of Examinationa (dist

Tapura Voiversity.

## त्रिपुरा विश्वविद्यालय TRIPURA UNIVERSITY



दूरभाष / Phone: (0381) 237 9003 237 4803 फैक्स / Fax: (0381) 237 4802/3 ई-मेल / E-Mail: registrar@tripurauniv.in वेबसाइट / Website : www.tripurauniv.in

(केन्द्रीय विश्वविद्यालय / A Central University) सूर्यमणिनगर, अगरतला / Suryamaninagar, Agartala त्रिपुरा(प.)/Tripura(W.), पिन/PIN – 799022, भारत/INDIA

Date: 07.04.2017

No.F.TU/REG/PG-Portal/PA/01/2016

To Sri Swarup Majumder Matripalli, Badharghat Agartala West Tripura, PIN - 799003 Email: mswarup5@gmail.com

Sub: Reply to Grievance.

Ref: Registration Number: DSEHE/E/2017/02405 dated 24.03.2017

With reference to the above this is to state that after introduction of Semester System of Examination at TDP / TDPH level this was the first occasion when the results of nearly 50,000 (fifty thousand) students of 1<sup>st</sup>, 3<sup>rd</sup> and 5<sup>th</sup> Semester Examination – 2016 were published at one go and some technical faults occurred which was never experienced earlier.

However, the University authority took immediate steps to relook in to the whole process. The concerned software agency was called to the University and with their technical support and the cooperation of the college Principals the problems could be addressed and the revised results of 1st, 3rd and 5th Semester Examination - 2016 were published on 30.03.2017 and the earlier results were declared null & void.

It may please be noted that a notification has already been uploaded in the University website whereby students, who are not satisfied with their results, can selfinspect their answer scripts and University is duly bound to address all sorts of  $\mathcal{A}$   $\mathcal{A}$  grievances, if any, arising due to wrong posting, wrong totalling, omission in marking

ripura University.

(Dr. Deepak sharmed). S. Adhikari)

https://www.ugc.ac.in/grievance/grievanceview.aspx?eid=GRIEVANCE-STU-2017-7023-1



## UNIVERSITY GRANTS COMMISSION

GRIEVANCE FULL DETAILS

Student ID : GRIEVANCE-STU-2017-7023 Full Name : SWARUP MAJUMDER Caste Category : GEN Gender : Male

Date of Birth : 23/12/1995

Area : Tripura-Agartala-799003 Email : MSWARUP5@GMAIL.COM Contact : , (M)8794524993

—Grievance Details—

Student Profile-

Grievance ID : GRIEVANCE-STU-2017-7023-1 Open View Attachment Grievance Pertains to : University College/University/Institute Name : Tripura University-Tripura Nature of Grievance : Unfair evaluation practices

Grievance Description : Dear sir,

k Sharma)

troller of Examinations Tripura University-

Registrat Tripura University We are the students of Maharaja Bir Bikram College, Agartala under Tripura University (a central university). Our results of 1<sup>st</sup>, 3<sup>rd</sup> and 5<sup>th</sup> semester of B.A., B.Sc. and B.Com. which was conducted in December 2016 was published on 20<sup>th</sup> March 2017 officially. But, first it was notified in the website that the result would be published on 17<sup>th</sup> March 2017, then on 20<sup>th</sup> March it was published without any notification. **There are various problems in the results which is described below:** 

1. A student of PHYSICS major has seen on 20th march in the university website (<u>www.tripurauniv.in</u>) that he failed in 5<sup>th</sup> semester exam as he got back in Chemistry, Mathematics, Foundation (Public Administration) except Physics (major). The non the next day that is 21<sup>st</sup> March he saw in the same website that the back subject are cleared but he got back in Physics (major). How can the result be changed within a day? This problem is not only for him but also for many major TripuraUniversity.

2. Another student has seen in the website that his result is `Inc`. When he contacted with the university they said that `Inc`

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https://www.ugc.ac.in/grievance/grievanceview.aspx?eid=GRIEVANCE-STU-2017-6983-1

## https://www.ugc.ac.in/grievance/grievanceview.aspx?eid=GRIEVANCE-STU-2017-6983-1

published? This is not only for one student, but many thousand students are facing this problem over the years from when the semester system was introduced.

3. A student who has got back in a certain subject, has gone for inspection where he has seen that his few answers were unchecked. In inspection system a student can see his/her answer sheet, but can't complain if an answer is not awarded with any marks or an answer is unchecked. So he couldn't do anything about this situation and rather had to give the same paper after one year again. Like him many students have faced this situation.

We, therefore, hope that you would be kind enough to consider these problems for the sake of thousands of students under Tripura University and take necessary steps for this serious issue.

Sir, please keep the information of the students confidential.

Yours faithfully

All the students of Maharaja Bir Bikram College,

Agartala, Tripura.

Copy to:

1. PMO, Govt. of India.

2. Minister of MHRD, Govt. of India.

Have you earlier lodged the grievance to the above organisation/institutions on the same subject? : Date of Grievance : 22/03/2017 15:42:22

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दूरभाप / Phone : (0381) 237 9003 237 4803 फैक्स / Fax : (0381) <sup>5</sup>237 4802/3 ई-मेल / E-Mail: <u>registrar@tripurauniv.in</u> वेबसाइट / Website : www.tripurauniv.in

त्रिपुरा(प.)/Tripura(W.), पिन/PIN – 799022, भारत/INDIA

Date: 07.04.2017

No.F.TU/REG/PG-Portal/PA/01/2016

To Sri Rohan Saha M/s. Mahal, Room No. 1 Lake City Shopping Complex Udaipur, Gomati Tripura, PIN - 799120 Email: rohansaha995@gmail.com

Sub: Reply to Grievance.

Ref: Registration Number: DSEHE/E/2017/02399 dated 24.03.2017

With reference to the above this is to state that after introduction of Semester System of Examination at TDP / TDPH level this was the first occasion when the results of nearly 50,000 (fifty thousand) students of  $1^{st}$ ,  $3^{rd}$  and  $5^{th}$  Semester Examination – 2016 were published at one go and some technical faults occurred which was never experienced earlier.

However, the University authority took immediate steps to relook in to the whole process. The concerned software agency was called to the University and with their technical support and the cooperation of the college Principals the problems could be addressed and the revised results of  $1^{st}$ ,  $3^{rd}$  and  $5^{th}$  Semester Examination – 2016 were published on 30.03.2017 and the earlier results were declared null & void.

It may please be noted that a notification has already been uploaded in the University website whereby students, who are not satisfied with their results, can self-inspect their answer scripts and University is duly bound to address all sorts of grievances, if any, arising due to wrong posting, wrong totalling, omission in marking etc. found in the process of self inspection.

Contral

(O. S. Adhikari)

(Dr. Deepak Sharma) Registrar Registrar Tripura University 1/7/2021

https://www.ugc.ac.in/grievance/grievanceview.aspx?eid=GRIEVANCE-STU-2017-6983-1

27/03/2017

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## **Grievance** Details

		5 A
Registration Number	:	DSEHE/E/2017/02399
Registration Date		24 Mar 2017
Complainant's Name	:	ROHAN SAHA
Grievance Category		Request on various issues
Letter No & Date	:	,3/24/2017 12:00:00 AM
Client Status		General Public
Address		M/s Mahal, Room No. 1,
		Lake City Shopping Complex
		Udaipur-799120
State/UT	:	Tripura
District	:	Gomati
Contact No.	:	,
E-mail ID		rohansaha995@gmail.com
<b>Grievance Description :</b>		

Dear sir, We are the students of Maharaja Bir Bikram College, Agartala under Tripura University (a central university). Our results of 1st, 3rd and 5th semester of B.A., B.Sc. and B.Com. which was conducted in December 2016 was published on 20th March 2017 officially. But, first it was notified in the website that the result would be published on 17th March 2017, then on 20th March it was published without any notification. There are various problems in the results which is described below: 1. A student of PHYSICS major has seen on 20th march in the university website (www.tripurauniv.in) that he failed in 5th semester exam as he got back in Chemistry, Mathematics, Foundation (Public Administration) except Physics (major). The non the next day that is 21st March he saw in the same website that the back subject are cleared but he got back in Physics (major). How can the result be changed within a day? This problem is not only for him but also for many major students of different branches of different colleges under TripuraUniversity. 2. Another student has seen in the website that his result is Inc. When he contacted with the university they said that Inc means Information not complete, that means there was some technical problems regarding his marks of internal exam. If there is a problem regarding marks then how can the result be published? This is not only for one student, but many thousand students are facing this problem over the years from when the semester system was introduced. 3. A student who has got back in a certain subject, has gone for inspection where he has seen that his few answers were unchecked. In inspection system a student can see his/her answer sheet, but cant complain if an answer is not awarded with any marks or an answer is unchecked. So he could not do anything about this situation and rather had to give the same paper after one year again. Like him many students have faced this situation. The system of inspection do not have any benefit of the student. We, therefore, hope that you would be kind enough to consider these problems for the sake of thousands of students under Tripura University and take necessary steps for this serious issue. Sir, please keep the information of the students confidential. Yours faithfully On behalf of all the students of Maharaja Bir Bikram College, Agartala, Tripura. Copy To: 1. PMO, New Delhi. 2. Chairman of UGC, New Delhi.

Certifier 11 Controller of Examinations Tripura University.

http://pgportal.gov.in/cpgoffice/printReport.aspx?Regno=DSEHE

ĞR&id≓00,0000.000.00&UId=wnAnilsw&CSession=dd

## **Grievance** Details

Registration Number Registration Date Complainant's Name Grievance Category Letter No & Date Client Status Address	<ul> <li>DSEHE/E/2016/11083</li> <li>16 Dec 2016</li> <li>Pinku Deb</li> <li>Regarding exams and reevaluation of marks</li> <li>,12/16/2016 12:00:00 AM</li> <li>General Public</li> <li>vill narayanpur,near agartala airport,Agartala.</li> <li>-799009</li> </ul>
State/UT	: Tripura
District	: West Tripura
Contact No.	: ,918118958404
E-mail ID	: pinkud86@gmail.com
Grievance Description :	

My name is Pinku Deb and I am a final year student of Tripura institute of technology, Tripura. My 7th semester exams were scheduled to commence from 20th December 2016.but due to some altercation between our principal Mr. AK Das chaudhuri and Tripura central university our exams are postponed suddenly without giving any prior notice to the students the issue is harming the final year students most as we will be having GATE exam on 1st week of February. As per speculation the exams are extended till 7th January to 20 th January. If that happens we will be left with barely 2 weeks time to prepare for Gate exam which will make cracking gate an impossible task.sir/madam please intervene in this matter as quickly as possible because the college authority including principal Mr. A.K. Das chaudhuri has turned a deaf ear to the students cause the administrative tussle is harming students mostly as they are at concluded to give students appropriate time for preparation contrasting to our university. The intervene in the matter and prevent this cancellation of exams especially for final year students. Pinku

the above mentsated referred examinations have been rescheduled after tein Pertined and the Stud. Cyamications are now being conducted on pis-the new reactions are contribed & m



UNIVERSITY GRANTS COMMISSION GRIEVANCE FULL DETAILS

Student Profile-

Student ID : GRIEVANCE-STU-2017-6983 Full Name : ROHAN SAHA Caste Category : GEN Gender : Male

Date of Birth : 25/12/1995

Area : Tripura-Udaipur-799120 Email: ROHANSAHA995@GMAIL.COM Contact : , (M)9774571990

### Grievance Details

Grievance ID : GRIEVANCE-STU-2017-6983-1 Open View Attachment Grievance Pertains to : University

College/University/Institute Name :

Nature of Grievance : Unfair evaluation practices

Grievance Description : Dear sir,

We are the students of Maharaja Bir Bikram College, Agartala under Tripura University (a central university). Our results of 1st, 3rd and 5th semester of B.A., B.Sc. and B.Com. which was conducted in December 2016 was published on 20<sup>th</sup> March 2017 officially. But, first it was notified in the website that the result would be published on 17<sup>th</sup> March 2017, then on 20<sup>th</sup> March it was published without any notification. There are various problems in the results which is described below:

A student of PHYSICS major has seen on 20th march in the 1. university website (www.tripurauniv.in) that he failed in 5<sup>th</sup> semester exam as he got back in Chemistry, Mathematics, Foundation (Public Administration) except Physics (major). The non the next day that is 21<sup>st</sup> March he saw in the same website that the back subject are cleared but he got back in Physics (major). How can the result be changed within a day? This problem is not only for him but also for many major students of different branches of different colleges under

Another student has seen in the website that his result is `Inc`. When he contacted with the university they said that 'Inc' means Information not complete, that means there was some technical problems regarding his marks of internal exam. If there is a problem regarding marks then how can the result be



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दूरभाय / Phone : (0381) 237 9003 237<sup>5</sup> 4803 फैक्स / Fax : (0381) 237 4802/3 ई-मेल / E-Mail: <u>registrar@tripurauniv.in</u> वेबसाइट / Website : www.tripurauniv.in

त्रिपुरा(प.)/Tripura(W.), पिन/PIN – 799022, भारत/INDIA

सूर्यमणिनगर, अगरतला / Suryamaninagar, Agartala

No.F.TU/REG/PG-Portal/PA/01/2016

Date: 27.12.2018

To Smt. Pratyusha Paul Dharmanagar North Tripura – 799250. Email: ptusa1997@gmail.com

Sub: Reply to Grievance.

With response to the grievance registered under Registration Number: PMOPG/E/2017/0188728 dated 02.04.2017 sent to the office of the Prime Minister, which has been endorsed to this University from Deputy Secretary, MHRD, Govt. of India on 13.09.2018, I am to inform you that there was a technical snag in the software having its reflection in the result processing of the 1<sup>st</sup> semester, B.Sc (H) in the year 2017 and it has been addressed long back with proper care. The same grievance has also been addressed by Tripura University during that time.

Cooled Software Contraction Juc VI - Collingorid

27.12.18 (Sanit Debroy Registrar (i/c

IDr. Deepakshal ripura University

ंत्रिपुरा विश्वविद्यालय 🖉		फोन Phone	:	(0381) 237 4801
TRIPURA UNIVERSITY				237 4803 .237 5355%
(केन्द्रीय विश्वविद्यालय)				237 9004
		, . SI		237 4804
(A CENTRAL UNIVERSITY) सूर्यमणीनगर, अगरतला, त्रिपुरा, भारत	Suman 2 m Lot x	के केंग्स Fax	:	237 9005 (0381) 237 4802
Suryamaninagar, Agartala, Tripura, INDIA	where of 1			237 4804
पिन Pin – 799022	An in my	e-mail website	:	<u>tuoffice@tripurauniv.in</u> www.tripurauniv.in

F.TU/COE/02/Misc/2018

То

### The Registrar (i/c), Tripura University

Sub: Grievance of Pratyusha Paul-regarding.

Ref: Registration No : PMOPG/E/2017/0188728 Complainant's Name : Pratyusha Paul

Sir,

The technical snag in the software having its reflection in the result processing of the 1<sup>st</sup> Semester, B. Sc. (H) result in the year 2017 has been addressed long back..

Accordingly, the grievances of all the students were addressed by Tripura University and the issue was also resolved. This very grievance dates back to 2017 and same has been addressed too.

This is for your information and doing the needful.

Thanking you,

Yours faithfully

(Prof. K. N. Jena) Controller of Examinations, Tripura University

Centrol 22100 IProf. CHINMOY F Controller of Examinations Tripura University.

(Dr. Deepak Sharma) Registrar Registrar Tripura University

Dated: 26.12.2018

## त्रिपुरा विश्वविद्यालय TRIPURA UNIVERSITY

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दूरमाप / Phone : (0381) 237 9003 237 4803 फैक्स / Fax : (0381) 237 4802/3 ई-मेल / E-Mail: registrar@tripurauniv.in वेबसाइट / Website : www.tripurauniv.in

(केन्द्रीय विश्वविद्यालय / A Central University) सूर्यमणिनगर, अगरतला / Suryamaninagar, Agartala त्रिपुरा(प.)/Tripura(W.), पिन/PIN – 799022, भारत/INDIA

Date: 07.04.2017

No.F.TU/REG/PG-Portal/PA/01/2016

To Sri Subhankar Debnath Vill- Barkhala, P.O.- Jatrapur, Sonamura Sepahijata, Tripura PIN - 799181 Email: subhankardebnath1062@gmail.com

Sub: Reply to Grievance.

Ref: Registration Number: DSEHE/E/2017/02403 dated 24.03.2017

With reference to the above this is to state that after introduction of Semester System of Examination at TDP / TDPH level this was the first occasion when the results of nearly 50,000 (fifty thousand) students of  $1^{st}$ ,  $3^{rd}$  and  $5^{th}$  Semester Examination – 2016 were published at one go and some technical faults occurred which was never experienced earlier.

However, the University authority took immediate steps to relook in to the whole process. The concerned software agency was called to the University and with their technical support and the cooperation of the college Principals the problems could be addressed and the revised results of  $1^{\text{st}}$ ,  $3^{\text{rd}}$  and  $5^{\text{th}}$  Semester Examination – 2016 were published on 30.03.2017 and the earlier results were declared null & void.

It may please be noted that a notification has already been uploaded in the University website whereby students, who are not satisfied with their results, can selfinspect their answer scripts and University is duly bound to address all sorts of grievances, if any, arising due to wrong posting, wrong totalling, omission in marking etc. found in the process of self inspection.

Tripura University

(O. S. Adhikari) (Dr. Deepak Sharmangistrar Registrar Tripura University

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## **Grievance** Details

**Registration Number Registration Date Complainant's Name Grievance** Category Letter No & Date **Client Status** Address

State/UT District Contact No. E-mail ID

: DSEHE/E/2017/02403 24 Mar 2017 : Subhankar Debnath

- : Request on various issues
- : ,3/24/2017 12:00:00 AM
- : General Public
- : vill-Barkhala P.O-Jatrapur, Sonamura
  - -799181
- Tripura
- Sepahijala
- : ,8794860025
- : subhankardebnath1062@gmail.com

### **Grievance Description :**

Dear Sir, We are the students of Maharaja Bir Bikram College, Agartala under Tripura University (a central university). Our result of 1st, 3rd and 5th semester which was conducted in December 2016 was published on 20th March 2017 officially. But, first it was notified in the website that the result would be published on 17th March 2017, and then on 20th March it was published without any notification. There are various problems in the results which are described below: 1. A student of PHYSICS major has seen on 20th march in the university website (www.tripurauniv.in) that he failed in 5th semester exam as he got back in Chemistry, Mathematics, Foundation (Public Administration) except Physics (major). Then on the next day that is 21st March he saw in the same website that the back subject are cleared but he got back in Physics (major). How can the result be changed within a day? This problem is not only for him but also for many major subject students of different branches of different colleges under Tripura University. 2. Another student has seen in the website that his result is 'Inc'. When he contacted with the university they said that 'Inc' means Information not complete, which means there was some technical problems regarding his marks of internal exam. If there is a problem regarding marks then how can the result are published? This is not only for one student, but many thousand students are facing this problem over the years from when the semester system was introduced. 3. A student who has got back in a certain subject has gone for inspection where he has seen that his few answers were unchecked. In inspection system a student can see his/her answer sheet, but can't complain if an answer is not awarded with any marks or an answer is unchecked. So he couldn't do anything about this situation and rather had to give the same paper after one year again. Like him many students have faced this situation. This system of inspection do not have any benefit of the students. We, therefore, hope that you would be kind enough to consider these problems for the sake of thousands of students under Tripura University and take necessary steps for this serious issue. Sir, please keep the information of the students confidential. Yours faithfully on behalf of all the students of Maharaja Bir Bikram College, Agartala, Tripura. Copy to: 1. PMO, New Delhi. 2. Chairman of UGC, New Delhi.

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http://pgportal.gov.in/cpgoffice/printReprovespx?Regno=DSEHE\_E\_2017\_02403&type=GR&id=00.0000.000.00&UId=wnAnilsw&CSession=dd

centified (Mrs Controller of Examinations (Prof. CHINMOY

1:

# **Grievance** Details

LPGKAN 340

		DSEHE/E/2017/02405
Registration Number	÷	24 Mar 2017
Registration Date	:	Swarup Majumder
Complainant's Name	:	Request on various issues
Grievance Category	:	,3/24/2017 12:00:00 AM
Letter No & Date	:	General Public
Client Status	:	Matripalli,
Address		Badharghat
		Agartala-799003
State/UT	:	Tripura
District	:	West Tripura
Contact No.	:	,
E-mail ID	:	mswarup5@gmail.com
Grievance Description :	in the	

Dear sir, We are the students of Maharaja Bir Bikram College, Agartala under Tripura University (a central university). Our results of 1st, 3rd and 5th semester of B.A., B.Sc. and B.Com. which was conducted in December 2016 was published on 20th March 2017 officially. But, first it was notified in the website that the result would be published on 17th March 2017, then on 20th March it was published without any notification. There are various problems in the results which is described below: 1. A student of PHYSICS major has seen on 20th march in the university website (www.tripurauniv.in) that he failed in 5th semester exam as he got back in Chemistry, Mathematics, Foundation (Public Administration) except Physics (major). The non the next day that is 21st March he saw in the same website that the back subject are cleared but he got back in Physics (major). How can the result be changed within a day? This problem is not only for him but also for many major students of different branches of different colleges under Tripura University. 2. Another student has seen in the website that his result is Inc. When he contacted with the university they said that Inc means Information not complete, that means there was some technical problems regarding his marks of internal exam. If there is a problem regarding marks then how can the result be published? This is not only for one student, but many thousand students are facing this problem over the years from when the semester system was introduced. 3. A student who has got back in a certain subject, has gone for inspection where he has seen that his few answers were unchecked. In inspection system a student can see his/her answer sheet, but cant complain if an answer is not awarded with any marks or an answer is unchecked. So he could not do anything about this situation and rather had to give the same paper after one year again. Like him many students have faced this situation. This system of inspection have any benefit of the students. We, therefore, hope that you would be kind enough to consider these problems for the sake of thousands of students under Tripura University and take necessary steps for this serious issue. Sir, please keep the information of the students confidential. Yours faithfully All the students of Maharaja Bir Bikram College, Agartala, Tripura. Copy to: 1. PMO, New Delhi. 2. Chairman of UGC, New Delhi.

2113/21 (Dr. Deepak Sharma) Registrar Tripura University

Certified Rayrow





### UNIVERSITY GRANTS COMMISSION

GRIEVANCE FULL DETAILS

### Student Profile

Student ID : GRIEVANCE-STU-2017-7020 Full Name : SUBHANKAR DEBNATH Caste Category : OBC Gender : Male

Date of Birth : 04/01/1995

Area : Tripura-Sonamura-799181

Email : SUBHANKARDEBNATH1062@GMAIL.COM Contact : , (M)8794860025

### -Grievance Details-

Grievance ID : GRIEVANCE-STU-2017-7020-1 Open View Attachment Grievance Pertains to : University College/University/Institute Name : Tripura University-Tripura Nature of Grievance : Unfair evaluation practices

Grievance Description : Dear Sir,

We are the students of Maharaja Bir Bikram College, Agartala under Tripura University (a central university). Our result of 1<sup>st</sup>, 3<sup>rd</sup> and 5<sup>th</sup> semester which was conducted in December 2016 was published on 20<sup>th</sup> March 2017 officially. But, first it was notified in the website that the result would be published on 17<sup>th</sup> March 2017, and then on 20<sup>th</sup> March it was published without any notification. **There are various problems in the results which are described below:** 



1. A student of PHYSICS major has seen on 20th march in the university website (<u>www.tripurauniv.in</u>) that he failed in 5<sup>th</sup> semester exam as he got back in Chemistry, Mathematics, Foundation (Public Administration) except Physics (major). Then on the next day that is 21<sup>st</sup> March he saw in the same website that the back subject are cleared but he got back in Physics (major). How can the result be changed within a day? This problem is not only for him but also for many major subject students of different branches of different colleges under Tripura University.

2. Another student has seen in the website that his result is 'Inc'. When he contacted with the university they said that 'Inc' means Information not complete, which means there was some technical problems regarding his marks of internal exam. If there is a problem regarding marks then how can the result are published? This is not only for one student, but many thousand

https://www.ugc.ac.in/grievance/grievanceview.aspx?eid=GRIEVANCE-STU-2017-7020-1

1/2

https://www.ugc.ac.in/grievance/grievanceview.aspx?eid=GRIEVANCE-STU-2017-7020-1

students are facing this problem over the years from when the semester system was introduced.

3. A student who has got back in a certain subject has gone for inspection where he has seen that his few answers were unchecked. In inspection system a student can see his/her answer sheet, but can't complain if an answer is not awarded with any marks or an answer is unchecked. So he couldn't do anything about this situation and rather had to give the same paper after one year again. Like him many students have faced this situation. This system of inspection do not have any benefit of the student.

We, therefore, hope that you would be kind enough to consider these problems for the sake of thousands of students under Tripura University and take necessary steps for this serious issue.

Sir, please keep the information of the students confidential.

Yours faithfully On behalf all the students of Maharaja Bir Bikram College, Agartala, Tripura.

Copy to: 1. PMO, New Delhi. 2. Minister of MHRD, New Delhi.

Have you earlier lodged the grievance to the above organisation/institutions on the same subject? : Date of Grievance : 24/03/2017 13:24:53

control fins Controller of Examinat Tripura Universit

21/3/2 21/3/2 pr. Deepak Sharmal Registrar Registrar Registrat Tipua University

## त्रिपुरा विश्वविद्यालय त्रद्रदे TRIPURA UNIVERSITY



दूरभाष / Phone : (0381) 237 9003 237 4803 फैक्स / Fax : (0381) 237 4802/3 ई-मेल / E-Mail: <u>registrar@tripurauniv.in</u> वेबसाइट / Website : www.tripurauniv.in

(केन्द्रीय विश्वविद्यालय / A Central University) सूर्यमणिनगर, अगरतला / Suryamaninagar, Agartala त्रिपुरा(प.)/Tripura(W.), पिन/PIN – 799022, भारत/INDIA

Date : 11.05.2017

### No.F.TU/REG/PG-Portal/PA/01/2016

To Sri Partha Rudra Pal Jogendranagar Agartala West Tripura, PIN - 799004

Sub: Reply to Grievance.

Ref: Registration Number: DSEHE/E/2017/02533 dated 28.03.2017

With reference to the above this is to state that after introduction of Semester System of Examination at TDP / TDPH level this was the first occasion when the results of nearly 50,000 (fifty thousand) students of  $1^{st}$ ,  $3^{rd}$  and  $5^{th}$  Semester Examination – 2016 were published at one go and some technical faults occurred which was never experienced earlier.

However, the University authority took immediate steps to relook in to the whole process. The concerned software agency was called to the University and with their technical support and the cooperation of the college Principals the problems could be addressed and the revised results of  $1^{st}$ ,  $3^{rd}$  and  $5^{th}$  Semester Examination – 2016 were published on 30.03.2017 and the earlier results were declared null & void.

It may please be noted that a notification has already been uploaded in the University website whereby students, who are not satisfied with their results, can self-inspect their answer scripts and University is duly bound to address all sorts of grievances, if any, arising due to wrong posting, wrong totalling, omission in marking etc. found in the process of self inspection.



(O. S. Adhikari) Registrar

noepak charma)

# त्रिपुरा विश्वविद्यालय TRIPURA UNIVERSITY

Reference No.

Date.....

### Grievance Registration No.: DSEHE/E/2017/02533 Ref: by Mr. Partha Rudra Pal

With reference to the above cited Grievance Report sent on 19.04.2017 to this office for observation, it is to be stated that Tripura University did publish the results of 1st, 3rd and 5th Semesters Examination - 2016 on 20.03.2017. In the said result due to technical incompatibility in the software, some unresolved technical issues were there at the time of publication of the results.

And realizing the same, the University authority took immediate remedial steps to relook in to the technical process of the result publication. Thereafter, by inviting technical experts the software was revamped and the results with INC (incomplete) status results were also relooked in consultation with the respective Colleges. Accordingly the reprocessed results of 1st, 3rd and 5th Semesters Examination - 2016 were published on 30.03.2017. The earlier results published on 20.03.2017 was notified to be treated as null & void.

It may also be kindly noted that, it is for the first time that Tripura University had to publish result for 1st, 3rd and 5th Semester simultaneously on the aftermath of introduction of semester system.

Individual students can also inspect their answer scripts as per the university rules if they are not satisfied with their results after receipt of their original marksheet. For Inspection a notification has already been uploaded in the University website.

Moreover, the document which was forwarded to the Controller of Examinations does not point out any specific case supported by credible particulars on the basis of which this office can furnish any specific explanation. Moreover, the unsigned document is from general public dealing with some kind of general references that fail to help any cause vide cross checking of the claims and grievances albeit sincere effort at this end. Hence, this office needs definite cases to work on and give any focused denial or confirmation of the grievance.

Submitted for kind information.

Deepak Sharma) Controller of Examination

Registrar

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Registrar Tripura University

त्रिप्रा विश्वविद्यालय		फोन Phone	:	(0381) 237 4801 237 4803
TRIPURA UNIVERSITY				237 5355 237 9004
(केन्द्रीय विश्वविदयालय)				237 4804
(A CENTRAL UNIVERSITY)		फैक्स Fax	:	237 9005 (0381) 237 4802
सूर्यमणीनगर, अगरतला, त्रिपुरा, भारत			·	237 4804
Suryamaninagar, Agartala, Tripura. INDIA		e-mail	:	tuoffice@tripurauniv.in
पिन Pin – 799022	а Х.	website	:	www.tripurauniv.in

Ref.No. F.TU/Grievance-Reply/2017

To The Registrar Tripura University (A Central University) Dated: 11.05.2017

Ref: Grievance Registration No.:DSEHE/E/2017/02533 by Mr. Partha Rudra Pal

Sir,

I am to inform you that Tripura University has published the results of  $1^{st}$ ,  $3^{rd}$  and  $5^{th}$  Semesters Examination – 2016 on 20.03.2017. In the said result due to technical incompatibility in the software, some technical issues were there at the time of publication of the results.

Therefore, the University authority took immediate steps to relook in to the technical process of the result publication. Thereafter, by inviting technical experts the software was revamped and the INC results were also relooked in consultation with the respective Colleges, accordingly the reprocessed results of  $1^{st}$ ,  $3^{rd}$  and  $5^{th}$  Semesters Examination – 2016 were published on 30.03.2017. The earlier result published on 20.03.2017 was notified to be treated as null & void.

It may also be kindly noted that, it is the first time that Tripura University had published result of 1<sup>st</sup>, 3<sup>rd</sup> and 5<sup>th</sup> Semester at a time, after introduction of semester system.

Individual students can also inspect their answer scripts as per the university rules if they are not satisfied with their results after receipt of their original marksheet. For Inspection a notification has already been uploaded in the University website.

Moreover, the document which was forwarded to the Controller of Examinations does not point out any specific case supported by credible particulars on the basis of which this office can furnish any specific explanation. Moreover, the unsigned document is from general public dealing with some kind of general references that fail to help any cause vide cross checking of the claims and grievances albeit sincere effort at this end. Hence, this office needs definite cases to work on and give any focused denial or confirmation of the grievance.

Controller of Examinations

antified

(Prof. CHINNOY Konstitutions (UP) (Prof. China of Examinations (UP) Controller of Examinations (UP) Tribura University



## Grievance Details

Registration Number Registration Date Complainant's Name Grievance Category 1 etter No & Date Client Status Address

State UT

- DSETIE F 2017 02533
- : 28 Mar 2017
- : PARTHA RUDRA PAU
- : Regarding exams and recyalitation of purity-
- 1. 3 28 2017 (2:00:00 AM
- r General Public
- : JOGENDRAXAGAR. AGARTALA
- : West Tribuit

District Contact No. Grievance Description : Dear Sin. We, the students of Maharaja Bir Bikram Cohege. Agartala junder France Unit etsus is esatul.

trap sestion would like to dear, your kind agenden to the function on toyors. Addington of the ballond for semester which was conducted in December 2016 was provisited to 1 to March 2017 optimally, but Erst with apfilied in the right that the list. This is a diffe 2015 Miggin iz was provisized without any and Lance. There are being and are described below, 1. A statest of PHVSLCS start in each of the ervernigennumbelige mit be Boled in Sie gehalfer war bie is e Pouséa éla «Public Administration - exerci Papeles (angles di tan sarr in the same website that the back subject are cleared but the s attached in the file. 2. Another student has seen in the website that his testin is first. When as costacted with the university they said that "Inc' means information of complete wheth when they was so to technical problems regarding his marks of internal exam. If there is a groblem regarding marks then have can the result are published? This is not only for one student, but many thousand students are facing this problem over the years from when the semester system was introduced. 3. A student who has got buck w a certain subject has gone for inspection where he has seen that his few answers were unchecked. In inspection system a student can see his her answer sheet, but can't complain l'úp ansy er is not a varaca meneral marks of an arsonal in the feedbacks. Upday such a finitian a such of the log the only option of appear for the said paper again spoiling a valuable year of his life. This way many students are becoming victim of this situation. How can it be the system of a university? Is it not a system to protect the interest of some devils at the cost of interest of thousands of students of the university." In connection with the above, we need your intervention badly to protect the bard-earned image of the university from the deviforces as well as the interest of thousands of students who can take active part to build the nation. Picase ngep the information confidential. Yours thithrolly On behalf of all the students of Maharafa Bir Bis-ar-College, Agenaia, Triptera, Copy to: 1, PMO, Govi, of India, 2, Chairman of Uost, New Defin

Calified Rey or (Prot. CHINMOY ROY) Controler of Examinations (1)

Thpura University.





UNIVERSITY GRANTS COMMISSION

GRIEVANCE FULL DETAILS

-Student Profile-

Student ID : GRIEVANCE-STU-2017-7071 Full Name : PARTHA RUDRA PAL Caste Category : OBC Gender : Male

Date of Birth : 22/12/1995

Area : Tripura-AGARTALA-799004 Email : PARTHARUDRAPAL@GMAIL.COM Contact : , (M)9774127899

### -Grievance Details-

Grievance ID : GRIEVANCE-STU-2017-7071-1 Open View Attachment

Grievance Pertains to : University

College/University/Institute Name : Tripura University-Tripura

Nature of Grievance : Unfair evaluation practices

Grievance Description : Dear Sir,

We,the students of Maharaja Bir Bikram College, Agartala, under Tripura University(a central university) would like to draw your kind attention to the fact thatour results of degree of 1<sup>st</sup>, 3<sup>rd</sup> and 5<sup>th</sup> semesterwhich was conducted in December 2016 was published on 20<sup>th</sup> March2017 officially. But, first it was notified in the website that the resultwould be published on 17<sup>th</sup> March 2017, and then on 20<sup>th</sup> Marchit was published without any notification. **There are various problemsin the results which are described below:** 



1. Astudent of PHYSICS major has seen on 20th march in the university website(<u>www.tripurauniv.in</u>) that he failed in 5<sup>th</sup> semesterexam as he got back in Chemistry, Mathematics, Foundation (PublicAdministration) except Physics (major).Then on the next day that is 21<sup>st</sup> Marchhe saw in the same website that the back subject are cleared but he got back inPhysics (major). How can the result be changed within a day? This problem isnot only for him but also for many major subject students of different branchesof different colleges under Tripura University. Some screenshots are attachedin the file.

2. Anotherstudent has seen in the website that his result is 'Inc'. When he contacted with the university they said that 'Inc' means Information not complete, which means there was some technical problems regarding his marks of internal exam. If there https://www.ugc.ac.in/grievance/grievanceview.aspx?eid=GRIEVANCE-STU-2017-7071-1

is a problem regarding marks then how can the result are published? This is not only for one student, but many thousand students are facing this problemover the years from when the semester system was introduced.

3. Astudent who has got back in a certain subject has gone for inspection where hehas seen that his few answers were unchecked. In inspection system a studentcan see his/her answer sheet, but can't complain if an answer is not awardedwith any marks or an answer is unchecked. Under such situation a student ishaving the only option to appear for the said paper again spoiling a valuableyear of his life. This way many students are becoming victim of this situation. How can it be the system of a university? Is it not a system to protect the interestof some devils at the cost of interest of thousands of students of the university?

In connection with the above, we need your intervention badly toprotect the hard-earned image of the university from the devil forces as wellas the interest of thousands of students who can take active part to build thenation.

Please keep the information confidential.

Yours faithfully

On behalf of all thestudents of Maharaja Bir Bikram College.

Agartala, Tripura.

Copy to:

1. PMO, Govt. of India.

2. Minister of MHRD, Govt. of India.

Have you earlier lodged the grievance to the above organisation/institutions on the same subject? : Date of Grievance : 28/03/2017 13:45:33

Lel