



**Tripura University**

Suryamaninagar-799022, Tripura (W)

Name of the Examination

**Written Test for the post of MANAGER**

Name of the Candidate: \_\_\_\_\_

Registration No. \_\_\_\_\_

Roll No. \_\_\_\_\_

Date of Birth (in figure) : \_\_\_\_\_

(in word) \_\_\_\_\_

\_\_\_\_\_

Signature of the Candidate \_\_\_\_\_

Date : \_\_\_\_\_

Signature of the Superintendent

Signature of the Invigilators

## INSTRUCTIONS TO THE CANDIDATES

1. This exam is of 120 minutes duration and the Test Booklet cum answer sheet contains 68 questions. All questions are compulsory.
2. These 68 questions are divided into four sections (A, B, C and D) as per the details given below:
  - i. Section A consists of 50 (fifty) multiple-choice questions (four options with a single correct answer) (Question no. – 01 to 50). For each correct answer, the candidate will get 1 mark. No negative marking.
  - ii. Section B consists of 10 (Ten) questions (Question no. – 51 to 60): Very Short Answer Type Questions (Answer in one word/one sentence) = 10 Questions (2 marks each)
  - iii. Section C consists of 05 (five) questions (Question no. – 61 to 65) Short Answer Type Questions (Answer within 50 words) (3 marks each)
  - iv. Section D consists of 03 (Three) questions (Question no. – 66 to 68) Descriptive Answer Type Questions (Answer within 100 words) (5 marks each)
3. Maximum marks are 100.
4. Use a Blue/Black ballpoint Pen (as provided by the Centre) only for writing particulars on this page/marking answers on the Test Booklet cum Answer Sheet.
5. Rough work is to be done in the space provided for this purpose in the Test Booklet only. No additional sheets would be provided.
6. On completion of the exam, the candidate must hand over the Test Booklet cum Answer Sheet to the Invigilator before leaving the room/hall.
7. The candidates should ensure that the Test Booklet cum Answer Sheet is not folded. Do not make any stray marks on it. Do not write your Roll No. anywhere else except in the specified space in the Test Booklet cum Answer Sheet. The use of white fluid for correction is NOT permissible on it.
8. Each candidate must show on-demand his/her Admit Card to the Invigilator.
9. No candidate, without special permission of the Centre Superintendent or Invigilator, would leave his/her seat.
10. Use of an Electronic/Manual Calculator or Smart watch or any other electronic gadget is strongly prohibited.
11. The candidates are governed by all Rules and Regulations of the examination with regard to their conduct in the Examination Room/Hall. All cases of unfair means will be dealt with as per Rules and Regulations of this examination.
12. No part of the Test Booklet cum Answer Sheet shall be detached under any circumstances.
13. The candidates will write the Correct Test Booklet Number and Code as given in the Test Booklet cum Answer Sheet in the Attendance Sheet.

**Section - A**

**Note: Attempt all MCQ type questions, each question carries 1 mark.  
Please tick  anyone in the box**

1. Which meal course in French classical menu consists of clear soups?

- |             |                          |                  |                          |
|-------------|--------------------------|------------------|--------------------------|
| a) Entremet | <input type="checkbox"/> | b) Hors-d'oeuvre | <input type="checkbox"/> |
| c) Potage   | <input type="checkbox"/> | d) Poisson       | <input type="checkbox"/> |

2. Betla Sanctuary is located in the state of...

- |                |                          |                    |                          |
|----------------|--------------------------|--------------------|--------------------------|
| a) Jharkhand   | <input type="checkbox"/> | b) Assam           | <input type="checkbox"/> |
| c) Maharashtra | <input type="checkbox"/> | d) Jammu & Kashmir | <input type="checkbox"/> |

3. A food and beverage operation that focuses on providing quick service with minimal or no table service is known as.....

- |                     |                          |                           |                          |
|---------------------|--------------------------|---------------------------|--------------------------|
| a) Fast food outlet | <input type="checkbox"/> | b) Fine dining restaurant | <input type="checkbox"/> |
| c) Coffee shop      | <input type="checkbox"/> | d) Bistro                 | <input type="checkbox"/> |

4. Which of the following is considered a piece of flatware?

- |                     |                          |          |                          |
|---------------------|--------------------------|----------|--------------------------|
| a) White Wine glass | <input type="checkbox"/> | b) Plate | <input type="checkbox"/> |
| c) Fish Fork        | <input type="checkbox"/> | d) Bowl  | <input type="checkbox"/> |

5. A room with a balcony that generally overlooks a garden, waterfall or any other scenic beauty...

- |           |                          |               |                          |
|-----------|--------------------------|---------------|--------------------------|
| a) Lanai  | <input type="checkbox"/> | b) Efficiency | <input type="checkbox"/> |
| c) Cabana | <input type="checkbox"/> | d) Studio     | <input type="checkbox"/> |

6. S.O.P. stands for.....

- |                                 |                          |                             |                          |
|---------------------------------|--------------------------|-----------------------------|--------------------------|
| a) Self-Operating Procedure     | <input type="checkbox"/> | b) Service Operator Process | <input type="checkbox"/> |
| c) Standard Operating Procedure | <input type="checkbox"/> | d) All of above             | <input type="checkbox"/> |

7. Which one of the following is not a World Heritage Sites?

- |                          |                          |                    |                          |
|--------------------------|--------------------------|--------------------|--------------------------|
| a) Sanchi Stupa          | <input type="checkbox"/> | b) Golconda Fort   | <input type="checkbox"/> |
| c) Brihadhishwara temple | <input type="checkbox"/> | d) Hampi monuments | <input type="checkbox"/> |

8. C' Form is Mandatory for \_\_\_\_\_ guest in a five-star hotel?

- |              |                          |                     |                          |
|--------------|--------------------------|---------------------|--------------------------|
| a) Local     | <input type="checkbox"/> | b) National         | <input type="checkbox"/> |
| c) Foreigner | <input type="checkbox"/> | d) All of the above | <input type="checkbox"/> |

9. Two single beds joined together and sharing a common headboard is called as....

- |           |                          |                   |                          |
|-----------|--------------------------|-------------------|--------------------------|
| a) Twin   | <input type="checkbox"/> | b) Hollywood Twin | <input type="checkbox"/> |
| c) Double | <input type="checkbox"/> | d) Quad           | <input type="checkbox"/> |

10. "Bibi-ka-Maqbara" the replica of the Taj Mahal is located in which city?

- |               |                          |              |                          |
|---------------|--------------------------|--------------|--------------------------|
| a) Ahmednagar | <input type="checkbox"/> | b) Ahmedpur  | <input type="checkbox"/> |
| c) Aurangabad | <input type="checkbox"/> | d) Ahmedabad | <input type="checkbox"/> |

11. Lateral communication is between.....

- |                             |                          |                           |                          |
|-----------------------------|--------------------------|---------------------------|--------------------------|
| a) Superior and subordinate | <input type="checkbox"/> | b) Same cadre of personal | <input type="checkbox"/> |
| c) Subordinate and superior | <input type="checkbox"/> | d) Among all              | <input type="checkbox"/> |

12. The \_\_\_\_\_ of business letter is called layout.

- |            |                          |                  |                          |
|------------|--------------------------|------------------|--------------------------|
| a) Body    | <input type="checkbox"/> | b) Content       | <input type="checkbox"/> |
| c) Pattern | <input type="checkbox"/> | d) None of these | <input type="checkbox"/> |

13. Rosemary is an example of.....

- |           |                          |             |                          |
|-----------|--------------------------|-------------|--------------------------|
| a) Flower | <input type="checkbox"/> | b) Herb     | <input type="checkbox"/> |
| c) Fungi  | <input type="checkbox"/> | d) Brassica | <input type="checkbox"/> |

14. Where would you place the backpackers on Stanley Plog's Continuum?

- |                   |                          |                      |                          |
|-------------------|--------------------------|----------------------|--------------------------|
| a) Mid centric    | <input type="checkbox"/> | b) Allocentric       | <input type="checkbox"/> |
| c) Psycho centric | <input type="checkbox"/> | d) None of the above | <input type="checkbox"/> |

15. Rust stains can be removed with the help of.....

- |                 |                          |                   |                          |
|-----------------|--------------------------|-------------------|--------------------------|
| a) Caustic soda | <input type="checkbox"/> | b) Turpentine oil | <input type="checkbox"/> |
| c) Oxalic acid  | <input type="checkbox"/> | d) Acetic acid    | <input type="checkbox"/> |

16. The archaeological site – Nagarjunkonda is located on the bank of which river?

- |           |                          |             |                          |
|-----------|--------------------------|-------------|--------------------------|
| a) Vaigai | <input type="checkbox"/> | b) Krishna  | <input type="checkbox"/> |
| c) Kaveri | <input type="checkbox"/> | d) Godavari | <input type="checkbox"/> |

17. Lettuce is used in salad as.....

- |            |                          |             |                          |
|------------|--------------------------|-------------|--------------------------|
| a) Garnish | <input type="checkbox"/> | b) Dressing | <input type="checkbox"/> |
| c) Body    | <input type="checkbox"/> | d) Base     | <input type="checkbox"/> |

18. Which beverage is made from the leaves of *Camellia sinensis*?

- |           |                          |             |                          |
|-----------|--------------------------|-------------|--------------------------|
| a) Coffee | <input type="checkbox"/> | b) Tea      | <input type="checkbox"/> |
| c) Cocoa  | <input type="checkbox"/> | d) Lemonade | <input type="checkbox"/> |

19. The headquarter of UNWTO is situated at....

- |            |                          |             |                          |
|------------|--------------------------|-------------|--------------------------|
| a) Madrid  | <input type="checkbox"/> | b) New York | <input type="checkbox"/> |
| c) Phoenix | <input type="checkbox"/> | d) London   | <input type="checkbox"/> |

20. Which type of service involves servers using a fork and spoon to serve food from a platter directly to the guest's plate?

- |                   |                          |                    |                          |
|-------------------|--------------------------|--------------------|--------------------------|
| a) Plated service | <input type="checkbox"/> | b) English service | <input type="checkbox"/> |
| c) Silver service | <input type="checkbox"/> | d) Buffet service  | <input type="checkbox"/> |

21. "Incredible India" campaign was launched in the year?

- |         |                          |         |                          |
|---------|--------------------------|---------|--------------------------|
| a) 2000 | <input type="checkbox"/> | b) 2002 | <input type="checkbox"/> |
| c) 2004 | <input type="checkbox"/> | d) 2006 | <input type="checkbox"/> |

22. Which type of menu offers several courses grouped together at a set price?

- |                  |                          |                 |                          |
|------------------|--------------------------|-----------------|--------------------------|
| a) À la carte    | <input type="checkbox"/> | b) Table d'hôte | <input type="checkbox"/> |
| c) Cyclical menu | <input type="checkbox"/> | d) Du jour menu | <input type="checkbox"/> |

23. Which drink contains water, sugar, lemon, and sometimes mint or basil?

- |          |                          |             |                          |
|----------|--------------------------|-------------|--------------------------|
| a) Soda  | <input type="checkbox"/> | b) Lemonade | <input type="checkbox"/> |
| c) Lassi | <input type="checkbox"/> | d) Iced tea | <input type="checkbox"/> |

24. Who is the founder of OYO hotels?

- |                          |                          |                   |                          |
|--------------------------|--------------------------|-------------------|--------------------------|
| a) Hitesh Gupta          | <input type="checkbox"/> | b) Ritesh Agarwal | <input type="checkbox"/> |
| c) Krishna Mohan Alapati | <input type="checkbox"/> | d) Dhruv Shringi  | <input type="checkbox"/> |

25. Which book has the instructions given to the staff member of the next shift in accommodation properties?

- |                 |                          |                         |                          |
|-----------------|--------------------------|-------------------------|--------------------------|
| a) Log book     | <input type="checkbox"/> | b) Stock register       | <input type="checkbox"/> |
| c) Laundry slip | <input type="checkbox"/> | d) Key control register | <input type="checkbox"/> |

26. Key control register in housekeeping department is maintained by.....

- |                      |                          |                              |                          |
|----------------------|--------------------------|------------------------------|--------------------------|
| a) Linen room        | <input type="checkbox"/> | b) Housekeeping control desk | <input type="checkbox"/> |
| c) Floor pantry room | <input type="checkbox"/> | d) Uniform room              | <input type="checkbox"/> |

27. The report of guest account that are nearing or have crossed house limit are called....

- |                            |                          |                             |                          |
|----------------------------|--------------------------|-----------------------------|--------------------------|
| a) Credit and debit report | <input type="checkbox"/> | b) Reservation limit report | <input type="checkbox"/> |
| c) High Balance report     | <input type="checkbox"/> | d) None of these            | <input type="checkbox"/> |

28. Find the odd one out....

- |                   |                          |                |                          |
|-------------------|--------------------------|----------------|--------------------------|
| a) Guest Room Key | <input type="checkbox"/> | b) Master Key  | <input type="checkbox"/> |
| c) Emergency Key  | <input type="checkbox"/> | d) Plastic Key | <input type="checkbox"/> |

29. HRACC stands for \_\_\_\_\_?

- |   |                          |
|---|--------------------------|
| a) Hotels and Restaurants Approval & Classification committee | <input type="checkbox"/> |
| b) Hotels and Restaurants Associate & Combined committee      | <input type="checkbox"/> |
| c) Hotels and Restaurants Active & Commercial committee       | <input type="checkbox"/> |
| d) None of the above  | <input type="checkbox"/> |

30. Sorpotel is a dish from.....

- |                |                          |               |                          |
|----------------|--------------------------|---------------|--------------------------|
| a) Goa         | <input type="checkbox"/> | b) Tamil Nadu | <input type="checkbox"/> |
| c) West Bengal | <input type="checkbox"/> | d) Karnataka  | <input type="checkbox"/> |

31. Double ka meetha is a dessert from \_\_\_\_\_

- |              |                          |              |                          |
|--------------|--------------------------|--------------|--------------------------|
| a) Bengal    | <input type="checkbox"/> | b) Rajasthan | <input type="checkbox"/> |
| c) Hyderabad | <input type="checkbox"/> | d) Punjab    | <input type="checkbox"/> |

32. The famous Meenakshi Temple is situated in.....

- |                |                          |               |                          |
|----------------|--------------------------|---------------|--------------------------|
| a) Chidambaram | <input type="checkbox"/> | b) Chennai    | <input type="checkbox"/> |
| c) Madurai     | <input type="checkbox"/> | d) Coimbatore | <input type="checkbox"/> |

33. Which ingredient is essential for the fermentation process to produce alcohol?

- |            |                          |            |                          |
|------------|--------------------------|------------|--------------------------|
| a) Vinegar | <input type="checkbox"/> | b) Ethanol | <input type="checkbox"/> |
| c) Yeast   | <input type="checkbox"/> | d) Citrus  | <input type="checkbox"/> |

34. Minimum amount of each linen item required for efficient functioning of housekeeping department is known as....

- |                   |                          |                |                          |
|-------------------|--------------------------|----------------|--------------------------|
| a) Par Stock      | <input type="checkbox"/> | b) Order Stock | <input type="checkbox"/> |
| c) Required stock | <input type="checkbox"/> | d) Total Stock | <input type="checkbox"/> |

35. Enzymes are.....

- |             |                          |                  |                          |
|-------------|--------------------------|------------------|--------------------------|
| a) Proteins | <input type="checkbox"/> | b) Fats          | <input type="checkbox"/> |
| c) Vitamins | <input type="checkbox"/> | d) Carbohydrates | <input type="checkbox"/> |

36. ITDC was established in

- |         |                          |         |                          |
|---------|--------------------------|---------|--------------------------|
| a) 1990 | <input type="checkbox"/> | b) 1965 | <input type="checkbox"/> |
| c) 1966 | <input type="checkbox"/> | d) 1978 | <input type="checkbox"/> |

37. Nutritional anemia is caused mainly due to deficiency of

- |            |                          |                 |                          |
|------------|--------------------------|-----------------|--------------------------|
| a) Iron    | <input type="checkbox"/> | b) Iodine       | <input type="checkbox"/> |
| c) Protein | <input type="checkbox"/> | d) Carbohydrate | <input type="checkbox"/> |

38. Each gram of fat provides

- |             |                          |             |                          |
|-------------|--------------------------|-------------|--------------------------|
| a) 5 kcal/g | <input type="checkbox"/> | b) 4 kcal/g | <input type="checkbox"/> |
| c) 9 kcal/g | <input type="checkbox"/> | d) 1 kcal/g | <input type="checkbox"/> |

39. Benzene hexa chloride is used against.....

- |                |                          |          |                          |
|----------------|--------------------------|----------|--------------------------|
| a) Rats        | <input type="checkbox"/> | b) Flies | <input type="checkbox"/> |
| c) Cockroaches | <input type="checkbox"/> | d) Lice  | <input type="checkbox"/> |

40. The symbol of Rupee was designed by....

- |                   |                          |                  |                          |
|-------------------|--------------------------|------------------|--------------------------|
| a) Mamta Banerjee | <input type="checkbox"/> | b) Pradeep Ghosh | <input type="checkbox"/> |
| c) Udaybhan Singh | <input type="checkbox"/> | d) D Udaya Kumar | <input type="checkbox"/> |

41. Which river is called as "Sorrow of Bihar"?

- |                  |                          |                      |                          |
|------------------|--------------------------|----------------------|--------------------------|
| a) River Kosi    | <input type="checkbox"/> | b) River Ganga       | <input type="checkbox"/> |
| c) River Damodar | <input type="checkbox"/> | d) River Brahmaputra | <input type="checkbox"/> |

42. The first Humsafar Express was launched on...

- |                               |                          |                                    |                          |
|-------------------------------|--------------------------|------------------------------------|--------------------------|
| a) 16 <sup>th</sup> Dec 2016  | <input type="checkbox"/> | b) 25 <sup>th</sup> January 1999   | <input type="checkbox"/> |
| c) 18 <sup>th</sup> June 2022 | <input type="checkbox"/> | d) 19 <sup>th</sup> September 2000 | <input type="checkbox"/> |

43. Who is the current CEO of Twitter (X) in 2024?

- |                    |                          |                  |                          |
|--------------------|--------------------------|------------------|--------------------------|
| a) Jack Dorsey     | <input type="checkbox"/> | b) Parag Agrawal | <input type="checkbox"/> |
| c) Linda Yaccarino | <input type="checkbox"/> | d) Elon Musk     | <input type="checkbox"/> |

44. Half-board tariff will usually include?

- |   |                          |
|---|--------------------------|
| a) Room, breakfast, and two main meals. | <input type="checkbox"/> |
| b) Room and buffet lunch                | <input type="checkbox"/> |
| c) Room and breakfast                   | <input type="checkbox"/> |
| d) Room, breakfast and one main meal    | <input type="checkbox"/> |

45. The first hotel to receive Ecotel certification in India?

- a) Coconut Lagoon-Kerala
- b) The Orchid-New Delhi
- c) The Tamara-Coorg, Karnataka
- d) The Orchid-Mumbai

  
  
  

46. Bourbon is an.....

- a) Australian whisky
- b) Canadian whisky
- c) American whiskey
- d) Scottish whisky

  
  
  

47. If AIRLINE is written as ENILRIA7, then HALLWAY will be written as....

- a) YAWLLAH7
- b) YAWLIAR8
- c) YWAALLH7
- d) YAWILAR8

  
  
  

48. Which number comes after the series 8, 28, 116, 584, .....?

- a) 3507
- b) 3504
- c) 3509
- d) 3508

  
  
  

49. Which of the following pairs of words are differently related?

- a) Truth : Lie
- b) Kind : Cruel
- c) Slow : Sluggish
- d) Stale : Fresh

  
  
  

50. Which class of fire involves flammable liquids such as petrol or oil?

- a) Class A
- b) Class B
- c) Class C
- d) Class D

## MANAGER

### Section –A

#### KEY FOR MCQs

1. C
2. A
3. A
4. B
5. A
6. C
7. B
8. C
9. B
10. C
11. B
12. C
13. B
14. B
15. C
16. B
17. D
18. B
19. A
20. C
21. B
22. B
23. B
24. B
25. A
26. B
27. C
28. D
29. A
30. A
31. C
32. C
33. C
34. A
35. A
36. C
37. A
38. C
39. D
40. D
41. A
42. A
43. C
44. D
45. D
46. C
47. A (1)
48. D
49. C
50. B